



# FAQ Luna TravelPAP

## Purchasing the Luna TravelPAP

**Q: Does React Health sell the Luna TravelPAP on their website?**

A: React Health does not sell prescription devices directly to patients. We sell exclusively to DME Suppliers.

**Q: Does the Luna TravelPAP require a Prescription?**

A: Yes, the Luna TravelPAP is a prescription device. This cannot be purchased without a prescription.

**Q: Will my insurance cover a second PAP for me to travel?**

A: We cannot comment on your specific insurance coverage- we recommend you reach out directly to your provider. In our experience, most insurance providers including Medicare and Medicaid do not cover a second device for travel.

**Q: Can FSA and/or HSA funds be used for the Luna TravelPAP?**

A: Many FSA and HSA plans will reimburse for the Luna TravelPAP. We recommend reaching out to your specific plan's administrator to check your individual eligibility.

**Q: What is the price of the Luna TravelPAP?**

A: React Health does not sell this device directly to consumers. We sell exclusively to suppliers. Each supplier sets their pricing independently of React Health.

## Masks and Humidification

**Q: What masks can be used with the Luna TravelPAP?**

A: The Luna TravelPAP can be used with any mask with a standard 22mm connection port. It does not require a proprietary mask.

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## Apps and Compliance Data

### Q: Does the Luna TravelPAP have an App that I can use to get my compliance data?

A: Yes, there is a patient app. It is called LightTrip (US). It can be downloaded from the Apple App Store or Google Play. The LightTrip (US) APP allows you to control your TravelPAP, set comfort features, and review your therapy.

### Q: I have a Luna G3 device, can I use the same app for both devices?

A: No, there are different apps for both devices. You will need to use the LightTrip (US) APP, which is designed especially for the Luna TravelPAP.

### Q: Can my physician access my compliance data from the Luna TravelPAP?

A: Yes, React Health has a software program for Clinicians called React Health Connect. Your care team, including your Physician will be able to access your data from the Luna TravelPAP on React Health Connect. Should your physician need assistance, please have them reach out to React Health and one of our Clinical Support Specialists will assist them.

## Traveling with the Luna TravelPAP

### Q: Can I Bring the Luna TravelPAP through TSA?

A: Yes, TSA is familiar with these devices. Please refer to this page from the TSA.gov website for specific details. [Nebulizers, CPAPs, BiPAPs, and APAPs | Transportation Security Administration \(tsa.gov\)](#) or see our patient brochure on Flying with your PAP Device [HERE](#) (reacthealth.com).

### Q: Can I use the Luna TravelPAP on an airplane?

A: Yes the TravelPAP meets FAA specifications for use on an aircraft. You can find the FAA letter for the Luna TravelPAP [HERE](#).

## Luna TravelPAP Accessories

### Q: Does the Luna TravelPAP have a DC Adapter Option?

A: Yes, an optional DC (12V) Adapter is available for the Luna TravelPAP.

### Q: Does the Luna TravelPAP have a carrying case?

A: The Luna TravelPAP has an optional carrying case available for the device.

### Q: What are the replacement part numbers for the Luna TravelPAP?

- » LT2000 Luna TravelPAP
- » BT15MM - Breathing Tube 15 mm
- » LT1020 - Luna TravelPAP Air Filter
- » LTC30 - Luna TravelPAP Carrying Case
- » LTP200 - Luna TravelPAP AC Power Adapter
- » LTPDC - Luna TravelPAP DC Adapter
- » PRTLTO1 - Luna Travel PAP Filter Cap

## Warranty Repairs, Information and Service

### Q: What is the warranty on the Luna TravelPAP

A: The Luna TravelPAP has a 2 Year Limited Warranty. Accessories have a 90 Day Warranty.

### Q: Where can I find a copy of the user manual for the Luna TravelPAP?

A: The user manual for the Luna TravelPAP is included in the box with your Travel PAP and can be found in the Patient Resources Section of [www.reacthealth.com](http://www.reacthealth.com).

### Q: I am having issues with my Luna TravelPAP. Where can I get assistance?

A: The Medical Supplier where you purchased your Luna TravelPAP is responsible for providing you with ongoing clinical support including answering any questions and helping you resolve any issues that you may be experiencing. Unfortunately, due to patient privacy laws, we cannot answer specific patient questions about your therapy or compliance data.

Carrying Case



DC Adapter

